

RETURNING MEMBERS

Your login information from previous years is no longer valid and you must complete the instructions emailed to you to setup a new account and renew your membership. All current members will receive an email that includes instructions for renewing and setting up a new online account. This email includes an access code that should be entered during registration.

The email with your access code will arrive from "AGR SMTT" (please be sure to check your junk/spam folders). Once you locate the email with with your access code, follow the renewal instructions below.

NEW APPLICANTS

Visit our website, kyproud.com/register, and follow the application instructions below.





STEP 5. FILL OUT THE APPLICATION

Fill out your application to help us determine if you're eligible. When you're done, just click "submit."





We will review your application to make sure you're eligible. If you are approved, you will be notified by email.

Questions? Contact us at kyproud@ky.gov

After we process your renewal, your member certificate will be available for download from your online account.

have your most up-to-date info. When

you're done, just click "submit."

Questions? Contact us at kyproud@ky.gov

FREQUENTLY ASKED QUESTIONS

Q: Why does my email not include a link to the Kentucky Proud site to get started on my renewal?

- A: All renewal emails should include a green button labeled "Get Started" just below your access code. Certain email providers block images from downloading a security measure, which could prevent you from seeing the button. With the email open, look near the top of the message to see if there are any notifications that indicate images have been blocked. If you see a banner or other notice that your images are not being downloaded, click the text and choose the download option. This should allow the "Get Started" button to appear.
- Q: What are the password requirements for my Kentucky Proud account?
 - A: The password for your Kentucky Proud account should contain a minimum of eight characters, one capital letter, one number, and one symbol.

Q: Where is my 2022 certificate?

A: We will need time to approve your renewal application before you can obtain a copy of your new certificate. Once your submission has been approved, you should receive a notice via email. At that time, you can login to your online account to obtain a copy of your certificate. You will not be able to download a copy of your certificate until you receive notice of your approval. Keep in mind, we are working through a high volume of applications and it may take some time for you us to process your submission.